NEWS RELEASE

January 4, 2010

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Changes to Internet Public Cad Log

Beginning Friday, January 8, 2010, in response to citizen safety concerns, Eugene Police Department's online public log will list calls, but eliminate the comment section. Eugene residents will still be empowered with near real-time neighborhood crime information available 24/7/365. The public log incident data is updated continually as police units clear from their calls. CAD logs with comments can still be requested at the front counter of the Police Records at 777 Pearl Street, Suite 107.

The log will continue to include:

- Incident and call type
- Address
- Date and time
- Responding officer's badge number
- Location
- Incident number

The citizen concerns stem from the display of caller names and detailed information in the comments section. Some reported fear of retribution for reporting crimes and relaying information to law enforcement. In addition, EPD considered the potential for the inadvertent publication of sensitive and/or confidential information as well as potential for acts of retribution against those who call to report crimes.

Previously, Central Lane 9-1-1 call-takers 'bracketed' sensitive information by hand as it was relayed to them by the caller. Once a 9-1-1 call-taker placed the first bracket, no more information in the call displayed. However, because each call is entered and bracketed by hand, and moment-to-moment, there existed the potential for harmful display via the Internet of confidential information, such as social security numbers, juvenile information, and medical information.

Completed by: Kletzok, Melinda on Thursday, December 3, 2009

EPD will retained the basic call information, and cease posting caller and comment information.

CrimeReports.com is still operational and will provide easy to read incident calls for service maps, graphs and analytics. The service, located directly from the EPD Web site www.eugene-or.gov/police (in the same place as the public dispatch log)**,** provides neighborhood call data in near real-time and is available now.

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